# YOUR 1 STOP SHOP 4 SCHOOL, WORK OR PLAY!

### **OUR PLEDGE**

TrayJays is committed to providing professional, convenient and personalized services and quality products to your organization. We offer a variety of quality products & services to meet your group's individual needs at a competitive price.

ur mission is to provide Customized, Energized and Specialized services to fit any budget, program or event. OUR MOBILE RETAIL STORE is a unique shopping experience and allows us to meet our customer's needs when and where we are needed! We will help your create a uniformed look and recognize individual styles, while

### **APPAREL FOR EVERYONE!**

### TAKE THE TEST!

promoting excellence!

- 1. Need to save Time & Money?
- 2. Need uniforms in a FLASH?
- 3. Looking for affordable prices?
- 4. Want a unified look?
- 5. Do you know your sizes?
- 6. When do you need your order?
- 7. Do you have or need artwork?
- 8. Need fund-raising ideas?
- 9. Where can you purchase uniforms?

### **PROUD VENDOR**

# OF CUSTOM APPAREL & ACCESSORIES FOR...

- CARDINAL RITTER COLLEGE PREP HIGH SCHOOL
- ST. LOUIS INTERNSHIP PROGRAM
- RIVERVIEW GARDENS H. S.
- METRO HIGH SCHOOL
- MCKINLEY C. L. A.
- METROPOLITAN ST. LOUIS COURT ADMINISTRATION ASSOCIATION (MSLACA)
- ST. LOUIS PUBLIC SCHOOLS & AFT LOCAL 420
- ARCHDIOCESE OF ST. LOUIS
- HARRIS STOWE STATE UNIVERSITY
- ELITE STEAM ACADEMY
- EAST ST. LOUIS SCHOOL DISTRICT - 189



CUSTOM APPAREL & PROMOTIONAL PRODUCTS 1 STOP SHOP 4 SCHOOL, WORK & PLAY! (314) 616-2655 (O) & (314) 454-3581 (F) www.trayjays.com P.O. BOX 4664...ST. LOUIS, MO...63108

FOR QUESTIONS OR INFORMATION CONTACT TRACEY AT trayjays@sbcglobal.net **TRAYJAYS** 

# A MOBILE RETAIL STORE EXPERIENCE!

WE BRING THE STORE TO YOU!

ACCESSIBLE & AFFORDABLE APPAREL

YOUR 1 STOP SHOP 4 SCHOOL, WORK OR PLAY!

WWW.TRAYJAYS.COM

## PRODUCT/SERVICE/EVENT OFFERINGS

- SCHOOL UNIFORMS
- TEAM UNIFORMS & ACCESSORIES
- CORPORATE APPAREL
- PROMOTIONAL ITEMS
- 🔷 TROPHIES & AWARDS
- CUSTOM UNIFORM DESIGNS
- MARKETING CONSTULTATIVE SERVICES
- SPIRIT STORE SETUP SERVICES
- HOMECOMINGS
- CONFERENCES
- FAMILY REUNIONS
- WEDDING & BRIDAL SHOWERS
- CUSTOM WEBSITE DESIGN
- 🧶 CUSTOM LOGO
- 🧼 Much, much, much more!!!

Contact us to schedule a consultation for your program or event.

## **DECORATING OPTIONS**

ur goal is to give you the best possible price using the best application to support your needs. Please talk to your client representative to schedule a time to discuss your needs.

- SCREEN PRINT
- EMBROIDERY
- > TACKLE TWILL
- ➢ HEAT TRANSFER

#### WHEN TO EXPECT YOUR ORDER

nce your order has been confirmed and ½ of your total bill has been paid, you can expect blank apparel orders to arrive within 3-5 business days. Decorated items will arrive 2-3 weeks after artwork has been approved. You will be notified by phone or email of your order status. All orders will be verified for quantity and quality before it is released.

Final payment must be received for the entire order before it will be released.

- ALL ARTWORK SHOULD BE SUBMITTED ELECTRONICALLY
- ALL ORDERS & ARTWORK MUST BE APPROVED VIA EMAIL OR FAX!

# **PAYMENTS & FEES**

- 50% deposit is due when your order is placed, unless you have been approved for terms.
- Cash, Company Checks, Money Orders, or Debit/Credit Cards will be accepted.
- A 3% processing fee for debit/credit card transactions will be assessed.
- Please talk to your client representative to setup your customized rebate program.
- Shipping fees vary
- All artwork remain the property of TRAYJAYS LTD.
- No personal checks!

# **REFUNDS/RESTOCKING**

AMAGED GOODS 100% refund will be honored for any damaged product. You may exchange for the same item.

S IZING & COLOR You are responsible for the correct measurements and color selection of your apparel. If it is a manufacturer error, a refund or exchange will be honored. If it is BUYER error and the item HAS NOT been decorated, you may exchange, but additional costs may apply. ABSOLUTELY NO REFUNDS OR EXCHANGES ON PERSONALIZED OR CUSTOM DECORATED ITEMS!

**R**ETURNS Blank goods, with the exception of damaged goods, will be charged a 20% restocking fee, plus shipping costs. A check will be issued for the refund amount within 14 business days.